



**NAPA "PEACE OF MIND" NATIONWIDE LIMITED WARRANTY  
12 MONTHS / 20,000 KILOMETRES**

*WHO MAKES THIS LIMITED WARRANTY*

This limited warranty is extended only to you, the original purchaser and not to anyone who may purchase your vehicle from you during the term of the warranty. This limited warranty is made by the Independent Repair Facility ("NAPA Dealer") who is so named on the original repair order and whom performed the service/repairs on your vehicle. This warranty will be honoured by any NAPA AUTOPRO or NAPA AUTOCARE Dealer ("NAPA Dealer") participating in this program or any other authorized repair facility anywhere in Canada or the United States. This warranty is not a warranty by National Automotive Parts Association (NAPA), UAP Inc. (UAP), its employees, jobbers, member companies or the administrator, Matthew.Scott Data Marketing Solutions Inc. ("Warranty Administrator"), its affiliates, subscribers or any of their employees, or member companies. In addition, Matthew.Scott Data Marketing Solutions Inc. serves as the warranty administrator only.

**WHAT IS COVERED BY THE WARRANTY**

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|---|--|
| A. Air Conditioning, heating and climate control systems  | H. Starting and Charging systems   |
| B. Engine cooling systems   | I. Electrical systems  |
| C. Engine performance, drivability services and repairs   | J. Exhaust system  |
| D. Emission control system  | K. Ignition system   |
| E. Fuel systems   | L. Steering/suspension systems, wheel bearings, CV joints/U-joints, Half-shafts and drive shafts |
| F. Electronic engine management system and other onboard computer systems, (engine, body, brake and suspension computers), cruise control systems | M. Clutches – clutch component or assembly repair and replacement                                |
| G. Brake system   | N. Other minor repairs   |

The NAPA Dealer warrants that the above repairs and services performed at their location will be free from defects in materials and workmanship for **12 months or 20,000 kilometres of use**, whichever comes first, measured from the date of the first repair and the odometer reading shown on the original repair order. This warranty is conditioned on the vehicle being subjected only to normal, non-commercial use and receiving reasonable and necessary maintenance during the warranty period. Warranty repair costs shall in no case exceed the costs of the original related repair or service. If there is a defect in either materials or workmanship within the warranty period, the NAPA Dealer shall have the option to either perform remedial service work at no charge to you, replace the defective warranted part(s) without charge to you or refund to you the entire charge for the warranted repairs, minus any previous refunds or credits.

**WHERE YOU CAN OBTAIN WARRANTY SERVICE**

If you are less than 40 kilometres away from the original NAPA Dealer location, you must return your vehicle to the NAPA Dealer location where the warranted service was performed and present your copy of the repair order to the NAPA Dealer. If your vehicle is inoperable, and you are more than 40 kilometres away from the original facility, you



may be eligible for certain towing and/or rental car benefits as determined by the Warranty Administrator. If you are not aware of participating NAPA Dealer locations in your area, then you must call the Warranty Administrator, at 1-866-GET-NAPA, between the hours 8:00 am to 8:00 pm Monday through Friday (Eastern Standard Time) and 8:00 am to 5:30 pm Saturday (Eastern Standard Time), excluding holidays. The Warranty Administrator will direct you to the nearest participating NAPA Dealer location. If there are no NAPA Dealer locations in your area, the Warranty Administrator will direct you to a non-NAPA Dealer location.

#### WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE

You must keep a copy of the repair order and present it when seeking service under this warranty. If warranty work is performed, you must temporarily surrender possession of the repair order.

If there are no participating NAPA Dealer locations in your area, you must obtain authorization from the Warranty Administrator prior to any warranty repair work by calling 1-866-GET-NAPA. If the non-participating repair facility ("Facility") location will not accept payment from the Warranty Administrator, you must pay for the warranty service and submit your original repair order and warranty service repair order to the Warranty Administrator for review. In all the cases, the Warranty Administrator will return these original document(s) to you as soon as practicable.

#### WHAT IS NOT COVERED BY THIS WARRANTY

You must pay for any non-warranty service you order to be performed at the same time as the warranty service. If any customer declines necessary services or repairs when these services or repairs were recommended in writing by the servicing Facility and are deemed necessary by the manufacturer in the proper completion of the original work undertaken, no warranty shall apply. This warranty will not apply to your repaired vehicle if it has been damaged by abnormal use, misuse, neglect, accident, alteration or "tampering with" (by other than the NAPA Dealer or Facility or NAPA Dealer and/or Facility Employees). The NAPA Dealer and Facility's employees and/or agents do not have authority to modify the terms of this warranty nor to make any promises in addition to those contained in this warranty. This warranty does not in any way include INCIDENTAL OR CONSEQUENTIAL DAMAGES (additional expenses which you may incur as the result of faulty repair or service).

#### AUTOMOTIVE REPAIRS EXCLUDED FROM WARRANTY

This warranty does not cover repair(s) or replacement(s) except as listed in the section, "What is Covered by this Warranty," even though the NAPA Dealer or Facility may offer other services. Specifically excluded are any repairs involving replacement or removal of internally lubricated parts and other such repairs as listed below. Automotive repairs excluded from the Limited Nationwide Warranty include:

##### *I ENGINE*

- A. Any internal repairs or replacement of internal components or replacement of engine assembly including heads & head gaskets.

##### **II TRANSMISSION, TRANSAXLES**

- A. Automatic – any internal repair or component replacement requiring the removal of the automatic transmission or transaxle from the vehicle or disassembly of same.
- B. Manual – any repair to a manual transmission requiring the removal of the transmission for the repair to be performed



# AUTOPRO



### III *DRIVE AXLE/DIFFERENTIAL ASSEMBLY*

- A. Any repair or component replacement requiring the removal of internally lubricated components or replacement of the drive axle/differential assembly.
  - 1. Ring gear, pinion shaft and related gears
  - 2. Associated bearing with above
  - 3. Pinion seal
  - 4. Hubs, hub assemblies on worn shaft ends

### IV *AUTO BODY, PAINT, INTERIOR, MOULDING REPAIR*

- A. Any repair or materials related to auto body repair work.
- B. Glass related repairs.

### V *COMMERCIAL, (Construction, Fleet), OFF-ROAD, RACING, RECREATIONAL AND HEAVY-DUTY (3/4 ton and up) VEHICLES* *The Warranty Administrator can advise you of eligibility by calling the number listed below.*

NAPA "Peace of Mind" Warranty Headquarters  
PO BOX 1130, STATION B  
MISSISSAUGA, ONTARIO  
L4Y 3W4  
1-866-GET-NAPA

**WE KEEP YOUR CAR YOUNG**

