

Highest Overall Customer Satisfaction Among Service Provider Brands

NAPA AUTOPRO received the highest numerical score among service providers in the proprietary J.D. Power and Associates 2009 *Canadian Customer Commitment Study*SM. Study based on responses from 14,388 consumers measuring 34 providers and measures opinions of consumers who had their vehicle serviced at the dealership or after-market facilities. Proprietary study results are based on experiences and perceptions of consumers surveyed April-July 2009. Your experiences may vary. Visit jdpower.com



THE SECRET OF MY YOUTH? MAINTENANCE, DAHLING, MAINTENANCE.



It's time to schedule your Summer Maintenance Service now!

*Summer Service Special includes:

- Oil, Lube & Filter
- Inspect cooling system
- Inspect and top off all fluids
- Visually inspect Belts & Hoses
- Inspect tires and adjust pressure

And much more!

We will recommend your manufacturer's required maintenance.

* Most vehicles. Diesels, ¼ ton and up extra. Includes up to 5 litres of 5W-20, 5W-30 or 10W-30 conventional motor oil. Taxes, environmental charges and shop supplies (as required) are extra. Call your local NAPA AUTOPRO for complete details.

Ask your NAPA AUTOPRO Service Advisor for complete details.



Call for your appointment. Summer Service Special ends August 31st, 2010.

WE KEEP YOUR CAR YOUNG A LONG TIME

www.NAPAAUTOPRO.com



Are Dirty Cabin Filters Preventing you from Breathing Easily in your Car?

During the hot summer months, contaminants, such as pollen, dust, mold spores and smog, can easily enter a vehicle's passenger compartment through the air conditioning, heating and ventilation systems, making the air in the car six times dirtier than the air outside.

Motorists can protect themselves and their passengers from these containments by replacing the vehicle's cabin air filter annually or more often in areas with heavy containments, or whenever heating or cooling efficiency is reduced. Cabin air filters clean the incoming air and remove allergens - especially beneficial to people who suffer from allergies.

If your vehicle is model year 2000 or newer, there's a good chance it is equipped with a cabin air filter.

"There are about 30 million vehicles in North America that currently have cabin air filters," says Marc Brazeau of Car Care Canada. "However, most people have never heard of a cabin air filter or don't know if their vehicle is equipped with one. Vehicle owners should refer to their owners' manuals for this information."

If the cabin air filter is not replaced, it can cause musty odors in the vehicle, and over time, the heater and air conditioner may become damaged by corrosion. A dirty or clogged cabin air filter can also cause containments to become so concentrated in the cabin that passengers actually breathe in more fumes and particles when riding in the car compared to walking down the street.

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MULTI-POINT SERVICE INSPECTION

● Inspected
 ● Future Attention Suggested
 ● Service/Replacement Required

LUBE, OIL & FILTER

- Replace filter with NAPA oil filter Completed
- Drain oil and replace with up to 5L premium NAPA oil Completed
- Lubricate chassis, suspension and steering components Completed

MULTI-POINT VISUAL INSPECTION

- All lights and signals Inspected Future Attention Suggested Service/Replacement Required
- Air filter / cabin filter Inspected Future Attention Suggested Service/Replacement Required
- Coolant Reading: _____ Inspected Future Attention Suggested Service/Replacement Required
- Hoses Inspected Future Attention Suggested Service/Replacement Required
- Drive belt / Timing Belt Inspected Future Attention Suggested Service/Replacement Required
- Wiper blades Inspected Future Attention Suggested Service/Replacement Required
- Battery case, cables and clamps Inspected Future Attention Suggested Service/Replacement Required
- Battery cranking test Inspected Future Attention Suggested Service/Replacement Required
- Exhaust Inspected Future Attention Suggested Service/Replacement Required
- Chassis Inspected Future Attention Suggested Service/Replacement Required
- Brake fluid Inspected Future Attention Suggested Service/Replacement Required
- Windshield washer fluid Topped-up
- Power steering fluid Topped-up
- Differential fluid (RWD) Topped-up
- Transfer case fluid (4WD) Topped-up
- Transmission fluid Topped-up
- Tire pressure OK Corrected Completed
- Tire rotation Completed
- Tire wear and tread depth and visual Shock / Strut Inspection Inspected Future Attention Suggested Service/Replacement Required

_____ /32" Inspected Future Attention Suggested Service/Replacement Required

_____ /32" Inspected Future Attention Suggested Service/Replacement Required



_____ /32" Inspected Future Attention Suggested Service/Replacement Required

_____ /32" Inspected Future Attention Suggested Service/Replacement Required

INSPECTION DATE: _____ KM: _____

VERIFIED BY
YOUR TECHNICIAN: _____