

Hi,

Welcome to UNDER THE HOOD.

In each quarterly newsletter, we share important news, advice and promotions to keep you updated with the latest information about NAPA AUTOPRO.

Visit our newly refurbished website for more information, great maintenance tips, or to find your nearest NAPA AUTOPRO. You can also sign up to receive maintenance alerts or download our free service planner widget. All this and more, online at [napaaautopro.com](http://napaaautopro.com).

### NAPA AUTOPRO gets top score in Customer Satisfaction

Did you know that in 2009 J.D. Power and Associates ranked NAPA AUTOPRO Highest Overall in Customer Satisfaction?\*

Well it's true. NAPA AUTOPRO was able to jump two positions since 2008 to take top place out of 34 new-vehicle and after-market service providers.

For more details, visit our [website](#).



### TIP: Keep Your Car Cool and your Summer Hot

This summer, beat the heat by changing your cabin air filters. A clean air filter can reduce the amount of contaminants entering your car, while increasing the air flow for a more efficient cooling system. Stay cool this summer. For more details, visit our [promo section](#). Find your nearest NAPA AUTOPRO service centre to make an appointment today.



### Gearing up for NASCAR

Join NAPA AUTOPRO as we cheer on the drivers at the NAPA Auto Parts 200 NASCAR Nationwide Series in Montréal, August 28 & 29. Join us for all the action as Montréal opens the legendary Gilles Villeneuve circuit for the most important NASCAR race in Canada. For more information, visit [NAPA Auto Parts](#) or [click here](#) for tickets.



MY NAPA AUTOPRO SERVICE CENTRE

GO

### Finding your nearest NAPA AUTOPRO is now easier

- Find your nearest NAPA AUTOPRO service centre with our new NAPA AUTOPRO service centre locator.
- Fill out our Customer Satisfaction Survey for a chance to win a \$50 NAPA AUTOPRO service certificate.

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\*NAPA AUTOPRO received the highest numerical score among service providers in the proprietary J.D. Power and Associates 2009 Canadian Customer Commitment Study<sup>SM</sup>. Study based on responses from 14,388 consumers measuring 34 providers and measures opinions of consumers who had their vehicle serviced at the dealership or after-market facilities. Proprietary study results are based on experiences and perceptions of consumers surveyed April-July 2009. Your experiences may vary. Visit [jdpower.com/canada](http://jdpower.com/canada)